DATALINK
empowering better health

CASE STUDY

How a non-profit benefits association optimized interoperability with EvokeConnect

The challenge
Supporting more than 2 million federal employees, retirees, and their families, the association needed to streamline EMR data extraction.

The story
The association wanted a robust system to extract clinical data from EMRs to provide client-specific output files. They were also looking for provider outreach support to increase visibility and strengthen relationships.

The solution
DataLink brought EvokeConnect, its interoperability product, to the association. EvokeConnect allowed integration with multiple clinical data sources to retrieve, aggregate, and share quality data.

With EvokeConnect, the association was better able to close gaps in care.

The DataLink team also got to work onboarding providers, ensuring that they were getting the most out of their relationship with the association. The service level agreement goal was 40% of unique members with claim encounter.

Learn more about Evoke360 Connect at datalinksoftware.com.

Product Implemented

Evoke**Connect**

The results

32.8% — by which DataLink exceeded its initial service level target percent of coverage

265,762 — total members with clinical data

364,872 — total members with primary care claims

7 — state registries, integration for immunization records to help close gaps, live